

## Nebula Device Startup LED Guide

| 30  | 3D.  |  |  |  |   |   |  |  |  |  |  |  |
|---|--|--|--|--|---|---|--|--|--|--|--|--|
|   |  |  | AP   | Switch   |   |   |  |  |  |  |  |  |
| Models  | NAP102/<br>NWA1123-ACv2  | NAP203/NAP303/<br>NWA1123-AC PRO/<br>NWA1302-AC/<br>WAC5302D-Sv2/<br>WAC6103D-I/<br>WAC6502D-S/<br>WAC6502D-E/<br>WAC6503D-S | WAX620D-6E/ NWA220AX-6E/ NWA1123ACv3/ NWA1123-AC HD/ NWA5123-AC HD/ NWA50AX/NWA90AX/ NWA110AX/ NWA210AX/WAX510D/ WAX610D/WAX630S/ WAC500/WAC500H/ WAC6303D-S | WAX640S-6E/<br>WAX650S   | NSW100 series                                     | NSW200-28P  | GS1920v2 series/<br>XGS1930 series/<br>XS1930 series/<br>XS3800-28/<br>GS1350 series/<br>GS2220 series/<br>XMG1930 series/<br>XGS2220 series | GS1915 series                              |  |  |  |  |
|   | A new cloud device will experience the following orders of LED indication stages:  |  |  |  |   |   |  |  |  |  |  |  |
| Device boot up sequence                         | [Device boot up → Device setting up connection with NCC → Device registered to NCC] Once the device connects to NCC, it will perform firmware upgrade if needed. After firmware upgrade, the device will undergo power up process again. |  |  |  |   |   |  |  |  |  |  |  |
| Standard boot up process                        |  |  |  |  |   |   |  |  |  |  |  |  |
| Device boot up                                  | Blinking<br>Amber and<br>Green   | PWR: Blinking<br>Amber and Green   | Fast Blinking between Amber<br>and Green (300ms interval)  | Fast Blinking<br>between Amber<br>and Green<br>(300ms interval)  | SYS: Blinking<br>Green                            | SYS: Blinking<br>Green                            | SYS: Blinking Green  | SYS: Blinking Green                        |  |  |  |  |
| Device setting<br>up connection<br>with NCC*1   | Blinking<br>Amber and<br>Green   | MGMT: Blinking<br>Amber  | Slow Blinking between<br>Amber and Green<br>(1s interval)  | Slow Blinking<br>between Amber<br>and Green<br>(1s interval)   | SYS: Blinking<br>Green<br>ALM: Blinking<br>Red    | SYS: Blinking<br>between Green<br>and Red         | SYS: Steady Green<br>Cloud: Blinking<br>Amber/Yellow   | SYS: Steady Green<br>Cloud: Blinking Green |  |  |  |  |
| Device<br>registered and<br>connected to<br>NCC | Steady<br>Green  | MGMT: Steady<br>Green  | No clients:<br>Steady Blue (802.3at) or<br>Steady White (802.3at)*2<br>With clients:<br>Steady Green (802.3at) or<br>Steady Amber (802.3af)                  | No clients: Steady<br>Blue (802.3bt) or<br>Steady White* <sup>2</sup><br>(802.3at)<br>With clients:<br>Steady Green<br>(802.3bt) or<br>Steady Amber<br>(802.3at) | SYS: Steady<br>Green                              | SYS: Steady<br>Green                              | SYS: Steady Green<br>Cloud: Steady Green   | SYS: Steady Green<br>Cloud: Steady Green   |  |  |  |  |
| Troubleshooting                                 |  |  |  |  |   |   |  |  |  |  |  |  |
| Device under<br>firmware<br>upgrade             | Blinking Red<br>fast   | PWR: Blinking<br>Red fast  | Fast Blinking Red (50ms)   | Fast Blinking Red<br>(50ms)  | LOCATOR:<br>Steady BLUE                           | LOCATOR:<br>Steady BLUE                           | LOCATOR: Steady BLUE   | N/A  |  |  |  |  |
| Device not registered to NCC                    | Blinking<br>Green  | MGMT: Blinking<br>Green  | Steady Blinking Green  | Steady Blinking<br>Green   | SYS: Blinking<br>Green<br>LOCATOR:<br>Steady BLUE | SYS: Blinking<br>Green<br>LOCATOR:<br>Steady BLUE | SYS: Steady Green<br>Cloud: Blinking Green   | SYS: Steady Green<br>Cloud: Blinking Green |  |  |  |  |

<sup>\*1:</sup> Check your Internet connection if device status does not proceed to next stage shortly.
\*2: White color may have some deviation(very light purple for example) on different AP models.



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|  | Security   | Appliance   |  | Mobile Router                         |                                 |                          |  |  |  |  |
|--|--|---|--|---------------------------------------|---------------------------------|--------------------------|--|--|--|--|
| Models                                       | ATP series/<br>USG FLEX series/<br>USG20(W)-VPN                                    | NSG50/100/200   | Models   | Nebula NR7101/<br>Nebula LTE7461-M602 | Nebula NR5101                   | Nebula LTE3301-Plus      |  |  |  |  |
| Device boot up<br>sequence                   | PWR: Steady<br>Green<br>SYS: Blinking Green  | (Device boot up → Device setting up connection with NCC → Device registered to NCC) |  |                                       |                                 |                          |  |  |  |  |
| Standard boot up process                     |  |   |  |                                       |                                 |                          |  |  |  |  |
| Device boot up                               | PWR: Steady Green<br>SYS: Blinking Green   | PWR: Steady Green<br>SYS: Blinking Green  | Device boot up                                     | Blinking red                          | Blinking green(PWR)             | Blinking white(PWR)      |  |  |  |  |
| NCC*1  | • Before ZTP*2 PWR: Steady Green SYS: Steady Green • Process ZTP PWR: Steady Green |   | Device setting up<br>connection with<br>NCC*1      | Blinking green                        | OFF (Internet)                  | OFF (Internet)           |  |  |  |  |
| Device registered<br>and connected to<br>NCC | SYS: Blinking Green<br>and Red • ZTP Successes PWR: Steady Green                   | PWR: Steady Green<br>SYS: Steady Green  | Internet is ready<br>and device is<br>ready to use | Steady green or Blue (Internet)       |                                 | Blinking White(Internet) |  |  |  |  |
| Troubleshooting                              |  |   |  |                                       |                                 |                          |  |  |  |  |
| Device under firmware upgrade                | PWR: Steady Green  | PWR: Steady Green<br>SYS: Blinking Green  | Device under firmware upgrade                      | Red/Green/<br>Amber(scrolling)        | Blinking Green (PWR & Internet) | Blinking White(PWR)      |  |  |  |  |
| Device not registered to NCC                 | SYS: Blinking Green  |   |  |                                       |                                 |                          |  |  |  |  |

 $<sup>^{*1}</sup>$ : Check your Internet connection if device status does not proceed to next stage shortly.  $^{*2}$ : Zero Touch Provisioning (ZTP) process